



February 5, 2018

PHJC CAC - Tony M, Jen J, Connie, Angie L, Diane H., Shannon, Belle, Brenda

Welcome to the first CAC meeting of the year!

CAPHS Survey update - all OHP members are eligible to receive a survey about satisfaction of services, up to a certain number will be surveyed (may not be all members). This is an incentive metric. Schedule of survey by OHA is presented. PHJC working with communications to also send out a postcard to members for them to understand why they are getting the survey. Survey takes under 5 minutes to complete. The survey is aggregated, so can't be linked back to a certain member or clinic.

CAC event: April 17th in Salem. One open spot is available for a member to attend. If there are multiple CAC members interested, will pull a name out of the hat. Shannon to send out information to all CAC members - please respond if you are interested in attending.

PHJC website: Contract requirements about what needs to put on website. Photos or names and photos? Just names requested. Asking for 3 sentence bio to be included on website.

CAC contract language - requirements per contract of what is required/expected with the CAC per OHA contract. Also, discusses what needs to be published on the website.

Recruitment: Current efforts - via Facebook, (please like primary health page and share info!). Have a member engagement specialist on staff who calls all new members. She will begin asking all members about their interest in attending the CAC. Discussion related to having youth on the CAC. Tony will check with some youth he works with. Still have several seats to fill on the CAC. The Board will also send a board member to the CAC, but that hasn't been voted on yet. Shannon to pull any past recruitment materials and distribute.

OHA report from Belle (attached)

Overview of CHA work for 2018 (timeline presented). April training for CAC members with Vanessa Becker - more to come on dates and times. Discussion of past and future CHIP. 2014 CHIP presented for review.

Disparity action plan for PHJC: Jen presented the plan. Data has been reviewed by race/ethnicity, age, disability and geography. Biggest disparity is in members living in Cave



Junction. Rates of services accessed is lower in: Adolescent Well Care, Childhood Immunizations, Developmental Screening, Dental Sealants and Effective Contraceptive Use. Also, group is larger than disparities that exist in other populations. 15% of PHJC's members live in the 97523 zip code.

Plan ideas: recruit more Illinois Valley members for CAC, meet with PCPs in CJ, meet with SBHC reps, seek other informants from IV like IVCDO and Boys and Girls club, share more with CAP. Additional ideas: contact IV Family Coalition (DHS, WIC). Do PCP's need help to reach out to members for services? Do a teen swag night in CJ? Get presence at local festivals? Pet Parade and Heathy U Health Fair. What is AllCare doing and what is their data? Is there more data to look at? Including pulling other zip codes into the data as presented. Where are the kids? Boys and Girls club. Literacy levels are low which may impact outreach and engagement. Marijuana industry also strongly impacts potential engagement of families. Create support groups with outreach staff? Work with School district to promote reproductive health curriculum that is comprehensive.

Blue Zones update provided by Diane.

Save Health Hacks for next meeting. Shannon gave brief overview of the curriculum which is youth focused education on healthcare and health. To review further at next meeting.

Next meeting: April 2nd, at PrimaryHealth.