

Title: CARE COORDINATION	Policy #: 55 Dept: QI
	Reviewed/Approved By: Quality & Compliance Committee
Adopted: 3/2015	Last Revision: 6/2015
Revision Dates:	Review Frequency: Every two years
Sources: 42 CFR 438.208	

DEFINITION:

PrimaryHealth and OHMS as delegated by PrimaryHealth collectively will be referred to as The CCO (Coordinated Care Organization).

OVERVIEW:

PrimaryHealth of Josephine County (PHJC) is a Coordinated Care Organization (CCO). The CCO is a group of all types of health care providers who work together for people on OHP in our community.

The state changed the Oregon Health Plan (OHP) to improve the way health care is offered. Health plans, dental plans, behavioral and mental health plans, doctors, hospitals and the community work together to provide members with better, more coordinated service. Oregon Health Management Services (OHMS), ATRIO, Options for Southern Oregon, Choices Counseling, Advantage Dental, Capitol Dental, ODS, Willamette Dental, and Community Health Workers have joined forces to serve members under a single plan called PrimaryHealth of Josephine County.

In an additional effort to coordinate care, Primary Health of Josephine County works with other health plans or contracted providers and/or agencies in regards to members that receive services and shares information, as appropriate, to avoid duplication of services.

RESPONSIBILITY:

The operational process of monitoring compliance to this policy will fall upon the CCO Quality Improvement Department. Outcomes will be reported to the Quality and Compliance Committee and any concerns shall be reported to the Board of Directors.

